

# Mercedes-Benz Certified Pre-Owned Inspection and Certification Report



## Certification Stoppers

Any of the following IMMEDIATELY eliminates a vehicle from the Mercedes-Benz Certified Pre-Owned (MBCPO) program:

- Over 75,000 miles/over 6 model years old
- Vehicle Master Discrepancy
- Problem found in CARFAX Vehicle History Report
- TMU (True Mileage Unknown)
- Identifiable Structural Damage

Dealer Name FREMONT M, LLC	Dealer Code 05157	Year & Model 2016 - GLC300W4	Present Mileage 20857
Vehicle Stock Number M9504	Certification Date 2019-08-01	V.I.N. WDC0G4KB0GF099485	Next Scheduled Maintenance

## What This Report Means to You - The Customer

Your purchase of a Mercedes-Benz vehicle demonstrates that you possess sound judgment and impeccable taste. This report shows that your newly acquired pre-owned Mercedes-Benz vehicle has been inspected and when required reconditioned to our exacting standards. Further, it is your assurance that you will receive the same considerate customer service that we provide to our new vehicle owners. You have selected one of the premier vehicles in the world you deserve nothing less. As part of the reconditioning process, body repairs may have been performed on your vehicle. Repairs of a cumulative value in excess of 10% of the vehicle's current market value are described in the Notes section of this form.




**Certified Pre-Owned**  
by Mercedes-Benz


## Instructions for Dealer

After completing the inspection and reconditioning secure all necessary signatures and maintain a copy in the service file. After you obtain customer signature, provide customer the original signed ICR and maintain a copy of the signed original in the sales file.

## Mechanical Standards

The following is our Certification inspection procedure. This procedure helps insure that your Mercedes-Benz Certified Pre-Owned vehicle has been inspected and when required reconditioned to our exacting standards.

 <b>General</b>		
1	Identifiable Structural Damage Verification: Check for correct body gap Check gloss level, hue error and cloudiness	OK - Passed
2	Mileage/History Verification print and attach VMI and CARFAX report	OK - Passed
3	Service according to maintenance schedule OR Service if within 5000 miles or 6 months of scheduled maintenance OR If no recorded service history by MB Dealer then perform service including filters & fluids	Serviced
4	All Recall and/or other Campaigns Performed	Repaired
5	Current Maintenance and Warranty Booklet	OK - Passed
6	Current Owner's Manual	OK - Passed
7	All Spare Keys (Including Wheel Locks if Installed)	OK - Passed
8	OEM Factory Windows - inspect each window for OEM Factory sticker (Refer to MBCPO Reconditioning Manual for details)	OK - Passed
9	Roadside Assistance Program Label Affixed	OK - Passed
10	MBCPO Inspection Label Affixed to B-Pillar	OK - Passed
11	Perform initial short test, diagnose any current DTCs, if fault code exists, print ECU log, freeze frame data and repair as SDS indicates Attach printout to RO	OK - Passed

 <b>Engine Compartment and Pre-Road Test Checks</b> (Fluid levels must be corrected prior to road test)		
12	Engine Oil	Replaced
13	Transmission Oil	OK - Passed
14	Rear Axle Oil	OK - Passed
15	Transfer Case Oil Level	OK - Passed
16	Front Axle Oil Level	OK - Passed
17	Engine Compartment/Antifreeze Protection	OK - Passed
18	Power Steering Fluid	OK - Passed
19	Brake Fluid & Clutch Fluid	OK - Passed
20	Windshield Washer Fluid	OK - Passed
21	Level Control Oil, ADS, ASD	Not Applicable
22	Battery Condition/Midtronics Test and attach printout	OK - Passed
23	Verify functionality of any moving linkages on engine	OK - Passed
24	AdBlue Level - check and refill	Not Applicable



## Engine Component/System - Condition Check & Verification


25	All Emission Control Systems in Place and Functional. Read out DTC's. Repair as Necessary	OK - Passed
26	Fuel Filter	OK - Passed
27	Spark Plugs	OK - Passed
28	Perform Dynamic Compression Test (Vehicles over 60,000 miles)	Not Applicable
29	Fuel Injection System	OK - Passed
30	Ignition System - During SDS Check; Including Routing of Ignition Wires (Gas) if applicable	OK - Passed
31	Check for DTC's of Pre-Glow system	Not Applicable
32	Vacuum Pump; Leak Evidence of Oil in Vacuum Line (Diesel)	Not Applicable
33	Boost Pressure (Diesel and Gasoline)	OK - Passed
34	Air Cleaner / Filter - Per Maintenance Schedule	OK - Passed
35	V-Belts and Poly-V Belt - Per Maintenance Schedule	OK - Passed
36	Engine Mounts	OK - Passed
37	Heating and Ventilation Dust Filter - Per Maintenance Schedule	OK - Passed
38	Active Charcoal Filter/Pre-Filter, per maintenance schedule	OK - Passed
39	Recirculating Air Filter - Per Maintenance Schedule	Not Applicable
40	A/C Refrigerant Charge system, per maintenance schedule	OK - Passed




## Electrical Systems and Function Test

41	Fuses (Condition/Proper Rating)	OK - Passed
42	MIL Check; Indicators in Instrument Cluster	OK - Passed
43	Dash Instruments, Clock, Illumination and Dimmer Control	OK - Passed
44	Exterior Rear View Mirrors	OK - Passed
45	Exterior Mirror Fold Back	OK - Passed
46	Interior Rear View Mirror	OK - Passed
47	Automatic Dimming Rear View Mirror	OK - Passed
48	Radio, (Satellite Radio, if any) and Stereo Speaker Function	OK - Passed
49	Tire Pressure Monitoring System - if fault code exists, print ECU log, freeze frame data and repair as SDS indicates Attach printout to RO	OK - Passed
50	CD Changer / Player / DVD rear entertainment system, check functionality	OK - Passed
51	Cellular Telephone, MHI, BlueTooth - Check Functionality	OK - Passed
52	Cigarette Lighter(s)	OK - Passed
53	Voice Control System (Basic Functionality)	OK - Passed
54	Contact Dealer Support at 1-877-826-6319. The mbrace® control unit must be provisioned by Dealer Support to enable the subscription of services.	OK - Passed
55	Rocker Switches; Function, Tactile Feel and LED/ Illumination	OK - Passed
56	Steering Column Adjustment and Memory	OK - Passed
57	Seat Adjustments and Memory	OK - Passed
58	Heated Seats/ Ventilated	OK - Passed
59	Front Seat Belt Extenders; (Coupe and Cabriolet)	Not Applicable
60	Front Seat Backrest Latch/Release; (Coupe and Cabriolet)	Not Applicable
61	Front Seat Backrest Latch/Release Chime/ Warning Lamp; (Coupe and Cabriolet)	Not Applicable
62	Rear Window Defroster (Check Current Draw with DMM)	OK - Passed
63	Rear Head Restraint Retraction	OK - Passed

64	Rear Window Sunshade	Not Applicable
65	Horn	OK - Passed
66	Headlamp Low / High Beam and All Exterior Lights, Check Headlight and Foglight Adjustment, After Wheel Alignment	OK - Passed
67	Rear seat backrest latch/ Warning Lamp	OK - Passed
68	Panorama Roof Function and Roller Shade	OK - Passed
69	Interior and Entry Lighting	OK - Passed
70	Windshield Wiper/Washer; System/Rear Window Wiper/Washer; Including Wiper Inserts, Headlamp Cleaning System	OK - Passed
71	Check functionality of Air-Scarf	Not Applicable
72	Check functionality of rain-sensor	OK - Passed

 <b>Undercarriage/Drivetrain</b> Note – Lower Engine Encapsulation Cover or Noise Encapsulation Cover to be Removed for Inspection; Must be Installed Prior to the Road Test.		
73	Drive Shaft Flex Discs, Couplings and Center Support Brg(s)	OK - Passed
74	Exhaust System/Connections/Supports	OK - Passed
75	Parking Brake and Cables	OK - Passed
76	Brake Lines	OK - Passed
77	Tire Wear (Including spare); Min. Tread Depth = 5/32 in. NOT including TWI; Record tread depth. Replace Tires and Spare regardless of remaining tread if they are older than 6 years	OK - Passed
78	Inspect Wheels / Tires, Correct Tire Pressure (Tires must be DAG approved - See MBUSATIRE.com for correct tire listing for this vehicle)	OK - Passed
79	Check Wheel Bolt Torque	OK - Passed
80	Perform wheel alignment check and perform alignment if needed	OK - Passed
81	Brake Rotors/Pads (Minimum of 50% Pad Material) Measure brake rotors, record results	OK - Passed
82	Shock Absorber/Damper Struts	OK - Passed
83	Suspension Inspection	OK - Passed
84	Self-Leveling Suspension	OK - Passed
85	Front/Rear Axle Rubber Mounts/Bushings	OK - Passed
86	Check Steering Play	OK - Passed
87	Tighten Steering Gear Bolts, for 463	Not Applicable
88	Front Axle Ball Joints	OK - Passed
89	Steering Shock FOR 463	Not Applicable

 <b>Chassis/Body</b>		
90	Body Structure Inspection	OK - Passed
91	Glass, Lamp Frames and Lenses	OK - Passed
92	Central Locking System Function Test (Interior/Exterior)	OK - Passed
93	Mechanical Locking with All Keys at All Points	OK - Passed
94	Alarm System Function	OK - Passed
95	Power Window Operation from All Points (Including Lock-Out)	OK - Passed
96	One Touch and Convenience Closing	OK - Passed
97	Interior Trim; Inspect Dash, Door Panels, Seat Covers, Wood, Etc.	OK - Passed
98	First Aid Kit - Inspect and replace if inner bag has been opened, check for expiration date and replace if necessary	OK - Passed
99	Multi-contour Seats. (Function Check with Engine Running)	Not Applicable

100	Seat Belts — Condition/Operation	OK - Passed
101	Front Seat Belt Height Adjustment	OK - Passed
102	Front Seat Center Armrest (and Hinge)	OK - Passed
103	Front Sun Visor/Vanity Mirror, Rear Vanity Mirror (if equipped) Operation/Illumination	OK - Passed
104	Roll Bar / Pop-up Headrest	Not Applicable
105	Parktronic (if available)	Not Applicable
106	Soft Top & Seals; Condition/Operation	Not Applicable
107	AIRCAP - Check operation of switches and proper movement according to vehicle specifications	Not Applicable
108	Door/Trunk Lid Closing Assist	Not Applicable
109	Trunk Release	Not Applicable
110	Tailgate Closing Assist	OK - Passed
111	Rear Facing Third Seat (Station Wagon)	Not Applicable
112	Door/Trunk/Tailgate Seals; Inspect Drains	OK - Passed
113	Sliding Roof Function Drains and Headliner	OK - Passed
114	Inspect Glass Roof for Scratches/Corrective Action	OK - Passed



### Road Test

115	Instruments	OK - Passed
116	Speedometer/Odometer/Tripmeter	OK - Passed
117	Steering/Vehicle Handling/Centered Steering Wheel	OK - Passed
118	Braking System Performance, Parking Brake Operation	OK - Passed
119	Climate Control - Function / Regulation / Display, Check for Bad Odors in A/C System	OK - Passed
120	Cruise Control — Function (Set, Accel, Decel, Resume & Off)	OK - Passed
121	Verify Navigation Function	OK - Passed
122	Verify Distronic-Function	Not Applicable
123	Engine Performance	OK - Passed
124	Excessive Exhaust Smoke (Diesel)	Not Applicable
125	Vibration and Noise (Drivetrain/Wheels)	OK - Passed
126	Transmission Shifting — (Upshift/ Downshift Quality & Kickdown)	OK - Passed
127	Shift Lock Operation	OK - Passed
128	Wind Noise	OK - Passed



### Post-Road Test Inspection

129	Fluid Leaks — Visible Inspection	OK - Passed
130	Automatic Climate Control	OK - Passed
131	All Fluid Levels (Underhood)	OK - Passed


## Appearance Standards




### Engine

132	Wash, then Repeat Step 20	OK - Passed
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	<b>Trunk</b>	
133	Mat	OK - Passed
134	Paint	OK - Passed
135	Spare Tire, Tools & Jack. Check tire fit sealant expiration date and replace if date is expired	OK - Passed
136	Moisture and Odor	OK - Passed
137	Vacuum and Shampoo	OK - Passed

	<b>Interior</b>	
138	Floor Mats	OK - Passed
139	Carpet	OK - Passed
140	Upholstery	OK - Passed
141	Headliner, Door Panels	OK - Passed
142	Buttons Knobs & Vents, Instrument Panel	OK - Passed
143	Glass and Mirrors	OK - Passed
144	Wood & Chrome Trim	OK - Passed
145	Vacuum and Shampoo	OK - Passed
146	Screws	OK - Passed
147	Ashtrays	OK - Passed
148	De-Grease Door Jamb, Hinges, Kickpanels and Visors	OK - Passed
149	Moisture and Odor	OK - Passed

	<b>Exterior</b>	
150	Dings, Dents, & Scratches	OK - Passed
151	Examine Paint	OK - Passed
152	Examine & Clean Chrome	OK - Passed
153	Glass and Mirror Housing	OK - Passed
154	Grille	OK - Passed
155	Lamp Lenses	OK - Passed
156	Badges	OK - Passed
157	Trim and Moldings	OK - Passed
158	Wipers	OK - Passed
159	Bumpers	OK - Passed
160	Door Edges, Frames	OK - Passed
161	Wash and Wax	OK - Passed

	<b>Wheels</b>	
162	Scuffs and Scratches	OK - Passed
163	Cuts and Gouges	OK - Passed
164	Wash and Polish	OK - Passed

**Notes:****Exclusion Notice for the Customer**

The following items noted are to be specifically brought to the attention of the customer because they are non-Mercedes-Benz or aftermarket components and/or accessories. These items are excluded from Mercedes-Benz Certified Pre-Owned Limited Warranty. These items may however carry warranty from the specific manufacturer. Please inquire with your Mercedes-Benz dealer. **Circle all that apply:**

Wheels	Instruments	Other Items, List Below:
Suspension Components	External Lighting/Fog Lamps	_____
Radio/Cassette Player	Rack/Carrier	_____
CD Player	Bumpers, Side Skirts, Spoilers	_____
Telephone	Glass Tinting Film	_____
Alarm System	Radar Detector	_____
Blue Tooth Communication Devices		_____
Technician	_____	Date: _____
Pre-Owned Manager	_____	Date: _____
Service Manager	_____	Date: _____
Mileage at Delivery	_____	Date: _____
Customer	_____	Date: _____

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Mercedes-Benz USA LLC

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